

## QUALITY POLICY of BCN Distribuciones, S.A.U

BCN Distributions SAU takes as a purpose to reach the Entire Quality in the management and operation of the company, with the aim of ensuring our customers the best service to keep them loyal and guarantee their full satisfaction by fulfilling their requirements and according to the law.

In order to make all this possible, we have considered the following points as a must:

- BCN DISTRIBUCIONES SAU applies the ISO 9001: 2008 standards to obtain the recognition of our customers and as a guarantee of improvement.
- Increasing the performance and general efficiency of the company, always keeping in mind the needs of our customers and the evolution of their needs.
- Providing technological solutions on an ongoing basis offering products that add value to our customers with right costs.
- Keeping a steady and continued stock of the offered products in order to provide them to the customers in correct deadlines and forms.
- Achieving that our employees/partners get involved in this project and they end up being co-responsible for the new improvements.
- Establishing, revising and renewing the Quality Objectives each year to guarantee the continued improvement.
- Keeping the human, technical and economic resources in order to make the above mentioned a reality.

A handwritten signature in blue ink is written over a red stamp that reads 'BCN Distribuciones, S.A.U.'. The signature is a complex, scribbled line.

General Manager - Director General